

<b>Customer Details / Information</b>		Date:
Customer:		
Street Address:		
City, State, Zip:		
Home / Mobile #'s:		
Email Address:		
Community:	Gate / Garage Access:	

**RACK ELECTRIC SERVICE AGREEMENT DETAILS**

- Rack Electric will maintain a complete service history and service procedure data, available at your request.
- After each inspection, Rack Electric will provide a written report detailing the conditions found and advising further service required if necessary.
- Inspections to be performed during normal business hours 7:00 AM to 4:00 PM. After-hour inspections can be performed at an additional charge.
- It is understood that each inspection includes the items shown on the attached Points of Inspection list. It does not include parts, labor for installation, lubricants, fluids, fuels, and environmental disposal fees unless otherwise stated.
- For services provided other than inspection visits, the following labor rates will apply including travel time: \$95.00 1st half hr (Non - Agreement \$125.00); \$95.00 every hour after Overtime rate: \$142.50/hr. Holidays rate charged at double time: \$190.00/hr. Where Flat Rate Service Charges apply, the parts discount identified.
- CLIENT is responsible for monitoring the generator's exercise cycle time function and shall notify CONTRACTOR if any changes are made.
- Refund Policy: Refunds will be subject to a 50% cancellation fee.

**GENERATOR DETAILS**

Make:	Model:
Serial #:	
Volts:	Kilowatts:
Engine Size:	Startup Date:
<b>TRANSFER SWITCH</b>	
Model #:	Serial #:

**SERVICE PLAN DETAILS**

Full inspection (See points of inspection)	2X
Fluid & Filter Replacement	1X
Parts & Labor (Not under warranty)	5% Parts Discount
Generator Test Under Load	2X
Emergency Response Time	24hr - Weather Permitting
Gas System Pressure	1X
Exterior Wax Service	2X

**PRICING DETAILS**

Air Cooled Up To 48 KW	\$475
Liquid Cooled Up To 60 KW	\$595
Liquid Cooled Up To 60 KW - 150 KW	\$795

**ADDITIONAL VISIT: \$99.00 IF REQUESTED**

\* 7 & 10 YEAR PROTECTION AVAILABLE WITH EXTENDED WARRANTY\*

**POINTS OF INSPECTION**

Engine Fluid Levels	Engine Oil Condition	Start Status	Engine Governor / Actuator
Air Filter	Battery Charger	Run Status	DC Engine Alternator
Coolant Level	Battery Water Levels	Fuel Status	All Electrical Connections
Coolant Condition	Battery Terminals	Fuel Level	<b>TUNE-UP CHECKLIST</b>
Fluid Leaks	Battery Voltage	Fuel System	Change Engine Oil
N1 & N2	Spark Plug Wires	Exhaust System	Replace Engine Oil Filter
All Pulley Belts	Post Test Voltage Check	All Guages	Replace Air Filter
Engine Oil Level	Load Test	Warning Lights / Shutdown	Perform 5 Minute No-Load Test

**BLUE PROTECTION - Check Off Preferred Box**

PLAN TERM	BLUE	PRE-PAY DISCOUNT
1 YEAR	<input type="checkbox"/>	0%
3 YEAR	<input type="checkbox"/>	5%
5 YEAR	<input type="checkbox"/>	10%

\* 5% DISCOUNT TO BE APPLIED AFTER FIRST RENEWAL.

**CUSTOMER ACCEPTANCE:** I hereby authorize Rack Electric to charge my credit card and perform the work specified.

Customer Signature

Date:

Print Name

Jesse J Rack - Rack Electric - V.P.



CARD#

EXP DATE:

CCV:

ZIP: